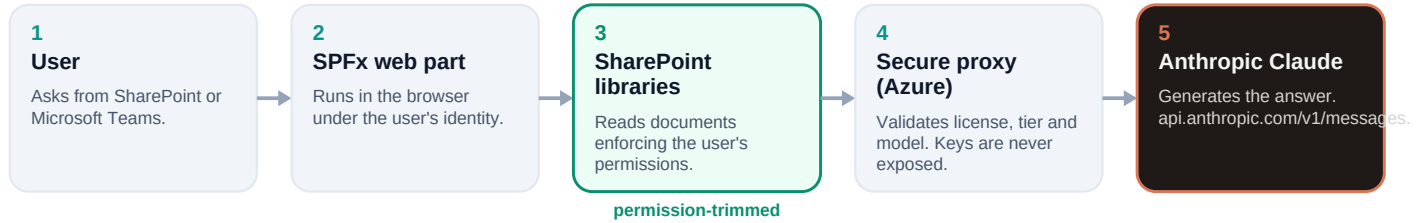




OBT IA ChatBot — Data flow & governance

How data travels, where it is processed, and why permissions are always enforced.

Data flow



The answer returns to the user · Usage telemetry is recorded in Azure (Cosmos DB).

Governance & permissions

- Documents are read under the user's own identity: they only access what they can already see in SharePoint (permission trimming).
- Even if an admin adds an entire library as a RAG source, no user retrieves content they lack permission for.
- No service account bypasses ACLs when retrieving content.
- End-to-end encrypted communications (HTTPS/TLS).
- Option to use your own Anthropic key (entry tiers) for maximum cost and data control.

Monitoring & analytics

- Usage dashboard: active users and number of queries.
- Most frequent questions and recurring topics.
- Consumption per license and per site (input/output tokens).
- Plan-limit and license-expiry alerts.

AI engine: Anthropic Claude

Questions and document context are processed through the Anthropic (Claude) API. On Premium and Enterprise plans OBTechnologies manages the key and infrastructure; on entry plans you can use your own key.

Powered by
Anthropic

